2-1-1 Maine: Top 20 Call Categories
July 2014 - January 2015

Number of Requests

- Heating Assistance: 4027
- Utilities Assistance: 3040
- Health Care: 2632
- Mental Health Services: 2445
- Housing/Shelter: 2347
- Basic Needs - Food: 2186
- Substance Abuse Services: 1324
- Legal Services: 985
- Consumer Assistance Services: 935
- Financial Assistance - Rent: 813
- Transportation: 811
- Government Agency - DHHS: 793
- Health Insurance: 760
- Law Enforcement Services: 659
- Income Support - SSI/SSDI: 631
- Aging/Elderly Services: 592
- Financial Assistance - Temporary Aid: 578
- Homeless Services: 536
- Municipal Services: 476

Call Categories