|  |  |
| --- | --- |
|  | 2-1-1 Maine: Top 20 Call Categories  All Counties  Reporting Period: August 2009  Total Number of Calls: 5256 |
|  |
| Report Date: 09/15/2009 |

|  |  |
| --- | --- |
| Utilities Assistance | 684 |
| Housing/Shelter | 442 |
| Mental Health Services | 387 |
| Basic Needs - Food | 243 |
| Financial Assistance - Temporary Aid | 239 |
| Heating Assistance | 205 |
| Substance Abuse Services | 204 |
| Legal Services | 180 |
| Health Care | 169 |
| Transportation | 158 |
| Financial Assistance - Rent | 154 |
| Government Agency - DHHS | 126 |
| Law Enforcement Services | 120 |
| Health Insurance | 103 |
| Education/Training | 86 |
| Dental Care | 84 |
| Basic Needs - Clothing | 84 |
| Domestic Violence Services | 79 |
| Income Support - SSI/SSDI | 72 |
| Advocacy | 64 |