



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: August 2012

Total Number of Calls: 5658

Report Date: 09/19/2012

Utilities Assistance	547
Housing/Shelter	498
Mental Health Services	365
Basic Needs - Food	274
Health Care	227
Substance Abuse Services	217
Heating Assistance	206
Legal Services	197
Government Agency - DHHS	178
Financial Assistance - Temporary Aid	171
Transportation	150
Financial Assistance - Rent	139
Income Support - SSI/SSDI	137
Law Enforcement Services	113
Health Insurance	93
Municipal Services	92
Dental Care	81
Advocacy	81
Education/Training	80
Courts	74