



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: December 2012

Total Number of Calls: 5248

Report Date: 01/02/2013

Heating Assistance	866
Housing/Shelter	313
Utilities Assistance	312
Basic Needs - Food	312
Mental Health Services	278
Christmas Programs	267
Financial Assistance - Temporary Aid	184
Health Care	183
Substance Abuse Services	177
Government Agency - DHHS	151
Legal Services	125
Transportation	119
Financial Assistance - Rent	105
Income Support - SSI/SSDI	103
Municipal Services	101
Law Enforcement Services	98
Health Insurance	82
Public Safety	68
Dental Care	60
Domestic Violence Services	59