



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: February 2012

Total Number of Calls: 6881

Report Date: 03/07/2012

Heating Assistance	1078
Tax Services	853
Mental Health Services	422
Housing/Shelter	365
Utilities Assistance	278
Basic Needs - Food	263
Referral to 411	263
Substance Abuse Services	249
Health Care	245
Financial Assistance - Temporary Aid	199
Government Agency - DHHS	187
Legal Services	183
Health Insurance	158
Transportation	144
Financial Assistance - Rent	127
Dental Care	124
Income Support - SSI/SSDI	115
Law Enforcement Services	100
Referral to other 211/I&R Service	82
Municipal Services	78