



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: October 2012

Total Number of Calls: 5993

Report Date: 11/07/2012

Heating Assistance	563
Utilities Assistance	556
Housing/Shelter	432
Mental Health Services	353
Basic Needs - Food	330
Health Care	255
Substance Abuse Services	204
Legal Services	186
Government Agency - DHHS	182
Hurricane - "Sandy"	145
Transportation	121
Income Support - SSI/SSDI	121
Law Enforcement Services	120
Municipal Services	97
Dental Care	96
Domestic Violence Services	89
Health Insurance	85
Animal Services	72
Education/Training	72
Public Safety	71