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| 211 Maine Logo | 2-1-1 Maine: Top 20 Call Categories  All Counties  Reporting Period: October 2009  Total Number of Calls: 6428 |
|  |
| Report Date: 11/13/2009 |

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| --- | --- |
| Utilities Assistance | 692 |
| Heating Assistance | 602 |
| Mental Health Services | 407 |
| Housing/Shelter | 373 |
| Seasonal Flu Information | 308 |
| Basic Needs - Food | 287 |
| Financial Assistance - Temporary Aid | 262 |
| Substance Abuse Services | 240 |
| Health Care | 222 |
| Legal Services | 211 |
| Financial Assistance - Rent | 184 |
| H1N1 Virus Information | 181 |
| Transportation | 162 |
| Government Agency - DHHS | 143 |
| Health Insurance | 114 |
| Municipal Services | 103 |
| Law Enforcement Services | 101 |
| Dental Care | 95 |
| Education/Training | 90 |
| Basic Needs - Clothing | 79 |