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|  | 2-1-1 Maine: Top 20 Call Categories  All Counties  Reporting Period: September 2009  Total Number of Calls: 5696 |
|  |
| Report Date: 10/16/2009 |

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| Utilities Assistance | 672 |
| Mental Health Services | 432 |
| Housing/Shelter | 403 |
| Heating Assistance | 375 |
| Basic Needs - Food | 255 |
| Financial Assistance - Temporary Aid | 248 |
| Health Care | 216 |
| Legal Services | 197 |
| Financial Assistance - Rent | 178 |
| Substance Abuse Services | 165 |
| Government Agency - DHHS | 165 |
| Transportation | 163 |
| Dental Care | 112 |
| Education/Training | 109 |
| Financial Assistance - Home Maintenance | 98 |
| Health Insurance | 85 |
| Support Group Information | 81 |
| Income Support - SSI/SSDI | 79 |
| Law Enforcement Services | 77 |
| Municipal Services | 75 |