



2-1-1 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: June 2012

Total Number of Calls: 561

Report Date: 07/10/2012

Utilities Assistance	75
Basic Needs - Food	46
Housing/Shelter	43
Mental Health Services	36
Health Care	25
Financial Assistance - Temporary Aid	24
Legal Services	20
Domestic Violence Services	18
Dental Care	18
Public Safety	16
Income Support - SSI/SSDI	16
Financial Assistance - Rent	15
Government Agency - DHHS	12
Transportation	12
Substance Abuse Services	11
Law Enforcement Services	11
Municipal Services	11
Government Agency - BMV	10
Veterans' Services	9
Health Insurance	9



2-1-1 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: June 2012

Total Number of Calls: 108

Report Date: 07/10/2012

Utilities Assistance	11
Mental Health Services	10
Housing/Shelter	8
Basic Needs - Food	8
Dental Care	6
Financial Assistance - Rent	6
Legal Services	5
Law Enforcement Services	5
Substance Abuse Services	5
Domestic Violence Services	5
Financial Assistance - Temporary Aid	4
Financial Assistance - Home Maintenance	3
Health Care	3
Transportation	3
Health Insurance	2
Rehabilitation Services	2
Education/Training	2
Aging/Elderly Services	2
Government Agency - DHHS	2
Heating Assistance	2



2-1-1 Maine: Top 20 Call Categories

Cumberland County

Reporting Period: June 2012

Total Number of Calls: 1408

Report Date: 07/10/2012

Housing/Shelter	137
Mental Health Services	133
Utilities Assistance	103
Basic Needs - Food	86
Health Care	75
Substance Abuse Services	74
Financial Assistance - Temporary Aid	58
Legal Services	55
Law Enforcement Services	52
Health Insurance	39
Transportation	36
Government Agency - DHHS	36
Financial Assistance - Rent	34
Income Support - SSI/SSDI	31
Domestic Violence Services	29
Dental Care	28
Support Group Information	22
Municipal Services	22
Youth Services	20
Family Support Services	20



2-1-1 Maine: Top 20 Call Categories

Franklin County

Reporting Period: June 2012

Total Number of Calls: 92

Report Date: 07/10/2012

Utilities Assistance	10
Financial Assistance - Temporary Aid	9
Housing/Shelter	7
Youth Services	7
Income Support - SSI/SSDI	6
Financial Assistance - Rent	5
Basic Needs - Food	5
Health Care	5
Municipal Services	4
Legal Services	4
Mental Health Services	4
Government Agency - BMV	4
Transportation	4
Courts	3
Dental Care	2
Early Childhood Intervention	2
Judicial Services	2
Consumer Assistance Services	2
Business Information	2
Employment	2
Family Planning	2



2-1-1 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: June 2012

Total Number of Calls: 106

Report Date: 07/10/2012

Housing/Shelter	14
Utilities Assistance	13
Mental Health Services	9
Health Care	7
Substance Abuse Services	6
Legal Services	6
Financial Assistance - Temporary Aid	6
Animal Services	4
Income Support - SSI/SSDI	4
Basic Needs - Food	4
Financial Assistance - Rent	4
Government Agency - DHHS	4
Support Group Information	3
Law Enforcement Services	3
Transportation	3
Health Insurance	3
Public Safety	2
Domestic Violence Services	2
Disease Information	2
Heating Assistance	2
Consumer Assistance Services	2
Government Agency - OLR	2
Advocacy	2

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2-1-1 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: June 2012

Total Number of Calls: 458

Report Date: 07/10/2012

Utilities Assistance	64
Housing/Shelter	39
Basic Needs - Food	28
Mental Health Services	26
Government Agency - DHHS	23
Financial Assistance - Temporary Aid	20
Income Support - SSI/SSDI	19
Health Care	18
Financial Assistance - Rent	17
Legal Services	16
Substance Abuse Services	15
Transportation	13
Dental Care	10
Aging/Elderly Services	10
Law Enforcement Services	10
Municipal Services	8
Domestic Violence Services	8
Courts	8
Child Abuse/Neglect	8
Public Safety	7
Government Agency - BMV	7
Public Health	6
Health Insurance	6

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2-1-1 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: June 2012

Total Number of Calls: 96

Report Date: 07/10/2012

Utilities Assistance	18
Housing/Shelter	10
Law Enforcement Services	8
Mental Health Services	8
Financial Assistance - Temporary Aid	8
Health Insurance	6
Financial Assistance - Rent	5
Basic Needs - Food	4
Health Care	4
Government Agency - DHHS	4
Substance Abuse Services	3
Transportation	3
Animal Services	3
Basic Needs - Clothing	2
Education/Training	2
Advocacy	2
Dental Care	2
Domestic Violence Services	2
Employment	2
Financial Assistance - Prescription Assistance	1
Rent Rebate	1
Child/Youth Summer Programs	1
Heating Assistance	1

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2-1-1 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: June 2012

Total Number of Calls: 78

Report Date: 07/10/2012

Housing/Shelter	17
Utilities Assistance	9
Mental Health Services	6
Basic Needs - Food	5
Legal Services	5
Tax Services	4
Heating Assistance	3
Financial Assistance - Rent	3
Financial Assistance - Home Maintenance	2
Law Enforcement Services	2
Financial Assistance - Prescription Assistance	2
Aging/Elderly Services	2
Judicial Services	2
Business Information	2
Environmental Services	2
Disability Information	2
Health Insurance	2
Transportation	2
Health Care	2
Youth Services	2
Advocacy	2



2-1-1 Maine: Top 20 Call Categories

Oxford County

Reporting Period: June 2012

Total Number of Calls: 190

Report Date: 07/10/2012

Utilities Assistance	40
Housing/Shelter	13
Basic Needs - Food	11
Substance Abuse Services	9
Mental Health Services	8
Health Care	7
Legal Services	7
Financial Assistance - Rent	7
Transportation	6
Public Safety	6
Financial Assistance - Temporary Aid	6
Government Agency - DHHS	6
Dental Care	5
Veterans' Services	5
Disaster Services	4
Municipal Services	4
Consumer Assistance Services	4
Corrections	4
Courts	4
Domestic Violence Services	3
Eye Care	3
Heating Assistance	3
Animal Services	3

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2-1-1 Maine: Top 20 Call Categories

[Penobscot County](#)

Reporting Period: June 2012

Total Number of Calls: 485

Report Date: 07/10/2012

Mental Health Services	56
Substance Abuse Services	46
Housing/Shelter	42
Utilities Assistance	34
Basic Needs - Food	30
Financial Assistance - Temporary Aid	26
Health Care	19
Legal Services	19
Financial Assistance - Rent	15
Income Support - SSI/SSDI	15
Health Insurance	12
Transportation	12
Government Agency - DHHS	12
Advocacy	11
Domestic Violence Services	10
Public Safety	9
Dental Care	9
Heating Assistance	9
Law Enforcement Services	8
Aging/Elderly Services	7



2-1-1 Maine: Top 20 Call Categories

Piscataquis County

Reporting Period: June 2012

Total Number of Calls: 35

Report Date: 07/10/2012

Utilities Assistance	6
Housing/Shelter	4
Elected Officials	4
Health Care	3
Public Safety	2
Municipal Services	2
Heating Assistance	2
Financial Assistance - Vehicle Expenses	2
Government Agency - DHHS	2
Dental Care	1
Financial Assistance - Prescription Assistance	1
Mental Health Services	1
Government Agency - BMV	1
Sexual Assault Services	1
Basic Needs - Food	1
Financial Assistance - Home Maintenance	1
Government Agency - DOL	1
Financial Assistance - Mortgage	1
Consumer Assistance Services	1
Rehabilitation Services	1
Health Insurance	1
Financial Assistance - Temporary Aid	1
Home Maintenance	1

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2-1-1 Maine: Top 20 Call Categories

[Sagadahoc County](#)

Reporting Period: June 2012

Total Number of Calls: 101

Report Date: 07/10/2012

Basic Needs - Food	12
Transportation	9
Utilities Assistance	8
Housing/Shelter	8
Government Agency - DHHS	7
Financial Assistance - Temporary Aid	6
Mental Health Services	5
Legal Services	4
Public Health	3
Substance Abuse Services	3
Health Insurance	2
Courts	2
Municipal Services	2
Income Support - SSI/SSDI	2
Public Safety	2
Education/Training	2
Dental Care	2
Financial Assistance - Rent	2
Mentoring Programs	2
Heating Assistance	2



2-1-1 Maine: Top 20 Call Categories

Somerset County

Reporting Period: June 2012

Total Number of Calls: 154

Report Date: 07/10/2012

Utilities Assistance	26
Housing/Shelter	15
Basic Needs - Food	9
Financial Assistance - Rent	9
Mental Health Services	6
Substance Abuse Services	5
Domestic Violence Services	5
Financial Assistance - Temporary Aid	5
Public Safety	5
Financial Assistance - Prescription Assistance	4
Health Care	4
Legal Services	4
Health Insurance	4
Home Maintenance	4
Government Agency - BMV	4
Aging/Elderly Services	4
Consumer Assistance Services	3
Financial Assistance - Home Maintenance	3
Law Enforcement Services	3
Heating Assistance	3
Support Group Information	3
Advocacy	3
Government Agency - DHHS	3

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2-1-1 Maine: Top 20 Call Categories

Waldo County

Reporting Period: June 2012

Total Number of Calls: 87

Report Date: 07/10/2012

Utilities Assistance	22
Basic Needs - Food	7
Courts	6
Financial Assistance - Rent	6
Legal Services	5
Housing/Shelter	5
Mental Health Services	4
Judicial Services	4
Government Agency - DHHS	4
Dental Care	3
Domestic Violence Services	3
Transportation	2
Consumer Assistance Services	2
Advocacy	2
Animal Services	2
Support Group Information	1
Corrections	1
Law Enforcement Services	1
Public Safety	1
Health Care	1
Financial Assistance - Temporary Aid	1
Health Insurance	1
Heating Assistance	1

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2-1-1 Maine: Top 20 Call Categories

Washington County

Reporting Period: June 2012

Total Number of Calls: 55

Report Date: 07/10/2012

Utilities Assistance	9
Basic Needs - Food	5
Heating Assistance	4
Financial Assistance - Temporary Aid	4
Legal Services	3
Mental Health Services	3
Housing/Shelter	2
Education/Training	2
Law Enforcement Services	2
Domestic Violence Services	2
Substance Abuse Services	2
Financial Assistance - Home Maintenance	2
Child Care	2
Health Care	2
Consumer Assistance Services	1
Financial Assistance - Mortgage	1
Financial Assistance - Eyeglasses	1
Blind Services	1
Sexual Assault Services	1
Government Agency - DHHS	1
Financial Assistance - Security Deposit	1
Courts	1
Employment	1

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2-1-1 Maine: Top 20 Call Categories

York County

Reporting Period: June 2012

Total Number of Calls: 485

Report Date: 07/10/2012

Mental Health Services	52
Utilities Assistance	41
Housing/Shelter	37
Basic Needs - Food	28
Legal Services	27
Health Care	23
Substance Abuse Services	20
Government Agency - DHHS	19
Financial Assistance - Temporary Aid	16
Financial Assistance - Rent	15
Transportation	13
Law Enforcement Services	12
Dental Care	12
Municipal Services	11
Aging/Elderly Services	11
Health Insurance	10
Advocacy	10
Income Support - SSI/SSDI	9
Courts	9
In-Home Assistance	8