



2-1-1 Maine: Top 20 Call Categories

[Androscoggin County](#)

Reporting Period: June 2015

Total Number of Calls: 443

Report Date: 07/14/2015

Utilities Assistance	67
Basic Needs - Food	39
Health Care	39
Housing/Shelter	30
Mental Health Services	26
Heating Assistance	18
Financial Assistance - Temporary Aid	14
Financial Assistance - Rent	13
Law Enforcement Services	11
Legal Services	11
Dental Care	11
Public Safety	10
Consumer Assistance Services	10
Tax Services	9
Substance Abuse Services	8
Education/Training	8
Homeless Services	8
Judicial Services	7
Transportation	7
Employment	7
Government Agency - BMV	7
Courts	7
Health Insurance	7



2-1-1 Maine: Top 20 Call Categories

[Aroostook County](#)

Reporting Period: June 2015

Total Number of Calls: 117

Report Date: 07/14/2015

Utilities Assistance	19
Basic Needs - Food	12
Health Care	10
Financial Assistance - Temporary Aid	8
Legal Services	7
Mental Health Services	7
Education/Training	4
Family Support Services	4
Housing/Shelter	4
Substance Abuse Services	4
Advocacy	3
Financial Assistance - Home Maintenance	3
Consumer Assistance Services	3
Heating Assistance	3
Public Safety	3
Transportation	3
Parenting Education/Support	2
Domestic Violence Services	2
Home Health Care	2
Courts	2
Developmental Disabilities	2
Financial Assistance - Prescription Assistance	2
Financial Assistance - Rent	2

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2-1-1 Maine: Top 20 Call Categories

Cumberland County

Reporting Period: June 2015

Total Number of Calls: 1348

Report Date: 07/14/2015

Mental Health Services	125
Health Care	117
Housing/Shelter	110
Utilities Assistance	103
Basic Needs - Food	82
Substance Abuse Services	71
Heating Assistance	57
Legal Services	51
Health Insurance	42
Government Agency - DHHS	39
Law Enforcement Services	36
Consumer Assistance Services	31
Financial Assistance - Rent	28
Transportation	28
Income Support - SSI/SSDI	24
Municipal Services	21
Aging/Elderly Services	21
Domestic Violence Services	21
Courts	20
Homeless Services	19



2-1-1 Maine: Top 20 Call Categories

Franklin County

Reporting Period: June 2015

Total Number of Calls: 41

Report Date: 07/14/2015

Utilities Assistance	8
Legal Services	3
Health Care	3
Basic Needs - Food	3
Consumer Assistance Services	3
Aging/Elderly Services	2
Housing/Shelter	2
Substance Abuse Services	2
Financial Assistance - Temporary Aid	2
Health Insurance	2
Assistive Technology/Equipment	1
Mental Health Services	1
Financial Assistance - Home Maintenance	1
Advocacy	1
Referral to 611	1
Transportation	1
Judicial Services	1
Animal Services	1
Mediation Services	1
Weatherization	1
Public Health	1
Homeless Services	1
Salvation Army	1



2-1-1 Maine: Top 20 Call Categories

[Hancock County](#)

Reporting Period: June 2015

Total Number of Calls: 80

Report Date: 07/14/2015

Utilities Assistance	13
Housing/Shelter	8
Mental Health Services	7
Health Care	5
Municipal Services	4
Consumer Assistance Services	4
Aging/Elderly Services	3
Health Insurance	3
Basic Needs - Household Items (Non-food)	3
Advocacy	3
Substance Abuse Services	3
Elected Officials	3
Legal Services	2
Developmental Disabilities	2
Government Agency - DHHS	2
Basic Needs - Food	2
Basic Needs - Clothing	2
Law Enforcement Services	2
Government Agency - Attorney General	2
Financial Assistance - Temporary Aid	2
Veterans' Services	1

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2-1-1 Maine: Top 20 Call Categories

[Kennebec County](#)

Reporting Period: June 2015

Total Number of Calls: 413

Report Date: 07/14/2015

Utilities Assistance	61
Basic Needs - Food	31
Health Care	27
Housing/Shelter	26
Government Agency - DHHS	22
Financial Assistance - Rent	17
Consumer Assistance Services	15
Substance Abuse Services	15
Heating Assistance	14
Law Enforcement Services	13
Mental Health Services	13
Aging/Elderly Services	11
Legal Services	9
Transportation	8
Courts	8
Municipal Services	7
Basic Needs - Clothing	7
Education/Training	7
Domestic Violence Services	7
Family Support Services	7
Judicial Services	7
Health Insurance	5



2-1-1 Maine: Top 20 Call Categories

[Knox County](#)

Reporting Period: June 2015

Total Number of Calls: 123

Report Date: 07/14/2015

Utilities Assistance	21
Health Care	16
Housing/Shelter	13
Substance Abuse Services	9
Transportation	6
Mental Health Services	5
Financial Assistance - Temporary Aid	5
Advocacy	5
Basic Needs - Food	5
Dental Care	4
Consumer Assistance Services	4
Municipal Services	4
Volunteering	3
Financial Assistance - Rent	3
Government Agency - DHHS	3
Financial Assistance - Vehicle Expenses	2
Financial Assistance - Prescription Assistance	2
Legal Services	2
Basic Needs - Household Items (Non-food)	2
Public Safety	2
Domestic Violence Services	2
Government Agency - DOL	2
Youth Services	2

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2-1-1 Maine: Top 20 Call Categories

[Lincoln County](#)

Reporting Period: June 2015

Total Number of Calls: 52

Report Date: 07/14/2015

Utilities Assistance	12
Mental Health Services	6
Housing/Shelter	4
Consumer Assistance Services	3
Substance Abuse Services	3
Education/Training	3
Government Agency - DHHS	3
Health Care	3
Heating Assistance	1
Assisted Living/Nursing Homes	1
Personal Debt/Money Management	1
Aging/Elderly Services	1
Basic Needs - Food	1
Law Enforcement Services	1
Dental Care	1
Elected Officials	1
Home Maintenance	1
Family Support Services	1
In-Home Assistance	1
Financial Assistance - Prescription Assistance	1
Legal Services	1
Financial Assistance - Rent	1
Municipal Services	1

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2-1-1 Maine: Top 20 Call Categories

Oxford County

Reporting Period: June 2015

Total Number of Calls: 179

Report Date: 07/14/2015

Utilities Assistance	43
Mental Health Services	15
Basic Needs - Food	11
Health Care	10
Housing/Shelter	9
Law Enforcement Services	9
Consumer Assistance Services	8
Heating Assistance	8
Family Support Services	6
Transportation	6
Financial Assistance - Rent	5
Legal Services	5
Financial Assistance - Temporary Aid	5
Substance Abuse Services	4
Aging/Elderly Services	4
Income Support - SSI/SSDI	3
Dental Care	3
Financial Assistance - Vehicle Expenses	3
Advocacy	3
Municipal Services	2



2-1-1 Maine: Top 20 Call Categories

[Penobscot County](#)

Reporting Period: June 2015

Total Number of Calls: 373

Report Date: 07/14/2015

Housing/Shelter	37
Health Care	32
Utilities Assistance	27
Substance Abuse Services	24
Basic Needs - Food	21
Mental Health Services	21
Consumer Assistance Services	13
Aging/Elderly Services	12
Government Agency - DHHS	12
Legal Services	10
Advocacy	10
Law Enforcement Services	9
Employment	8
Heating Assistance	8
Transportation	8
Municipal Services	7
Financial Assistance - Rent	7
Government Agency - BMV	7
Dental Care	6
Homeless Services	6
Income Support - SSI/SSDI	6
Domestic Violence Services	6
Financial Assistance - Temporary Aid	6



2-1-1 Maine: Top 20 Call Categories

Piscataquis County

Reporting Period: June 2015

Total Number of Calls:31

Report Date: 07/14/2015

Utilities Assistance	8
Financial Assistance - Rent	5
Health Care	3
Tax Services	2
Legal Services	2
Consumer Assistance Services	1
Dental Care	1
Volunteering	1
Elected Officials	1
Heating Assistance	1
Family Planning	1
Mental Health Services	1
Financial Assistance - Prescription Assistance	1
Assisted Living/Nursing Homes	1
Aging/Elderly Services	1
Youth Services	1
Basic Needs - Food	1
Health Insurance	1

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2-1-1 Maine: Top 20 Call Categories

Sagadahoc County

Reporting Period: June 2015

Total Number of Calls: 107

Report Date: 07/14/2015

Utilities Assistance	15
Housing/Shelter	9
Mental Health Services	9
Substance Abuse Services	9
Basic Needs - Food	7
Health Care	5
Legal Services	5
Heating Assistance	5
Transportation	4
Financial Assistance - Rent	4
Financial Assistance - Temporary Aid	4
Aging/Elderly Services	3
In-Home Assistance	3
Income Support - SSI/SSDI	3
Family Support Services	3
Law Enforcement Services	3
Advocacy	3
Dental Care	3
Consumer Assistance Services	2
Education/Training	2
Basic Needs - Clothing	2
Municipal Services	2
Health Insurance	2



2-1-1 Maine: Top 20 Call Categories

Somerset County

Reporting Period: June 2015

Total Number of Calls: 152

Report Date: 07/14/2015

Utilities Assistance	15
Housing/Shelter	9
Mental Health Services	9
Substance Abuse Services	9
Basic Needs - Food	7
Health Care	5
Legal Services	5
Heating Assistance	5
Transportation	4
Financial Assistance - Rent	4
Financial Assistance - Temporary Aid	4
Aging/Elderly Services	3
In-Home Assistance	3
Income Support - SSI/SSDI	3
Family Support Services	3
Law Enforcement Services	3
Advocacy	3
Dental Care	3
Consumer Assistance Services	2
Education/Training	2
Basic Needs - Clothing	2
Municipal Services	2
Health Insurance	2

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2-1-1 Maine: Top 20 Call Categories

Waldo County

Reporting Period: June 2015

Total Number of Calls: 72

Report Date: 07/14/2015

Utilities Assistance	10
Housing/Shelter	7
Mental Health Services	7
Basic Needs - Food	7
Health Care	5
Advocacy	4
Consumer Assistance Services	4
Legal Services	4
Family Support Services	4
Financial Assistance - Rent	4
Income Support - SSI/SSDI	3
Courts	2
Substance Abuse Services	2
Law Enforcement Services	2
Heating Assistance	2
Veterans' Services	1
Recreational Programs	1
Municipal Services	1
Health Insurance	1
Tax Services	1
Volunteering	1
Gambling	1
Dental Care	1



2-1-1 Maine: Top 20 Call Categories

Washington County

Reporting Period: June 2015

Total Number of Calls: 55

Report Date: 07/14/2015

Substance Abuse Services	4
Legal Services	3
Advocacy	3
Aging/Elderly Services	3
Mental Health Services	3
Government Agency - DHHS	3
Utilities Assistance	3
Health Care	3
Consumer Assistance Services	2
Employment	2
In-Home Assistance	2
Financial Assistance - Vehicle Expenses	2
Basic Needs - Food	2
Housing/Shelter	2
Respite	1
Furniture	1
Dental Care	1
Basic Needs - Household Items (Non-food)	1
Parenting Education/Support	1
Veterans' Services	1
Transportation	1
Financial Assistance - Transportation	1
Mediation Services	1

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2-1-1 Maine: Top 20 Call Categories

York County

Reporting Period: June 2015

Total Number of Calls: 437

Report Date: 07/14/2015

Utilities Assistance	53
Housing/Shelter	50
Health Care	40
Mental Health Services	38
Legal Services	22
Basic Needs - Food	21
Financial Assistance - Rent	19
Substance Abuse Services	19
Income Support - SSI/SSDI	14
Heating Assistance	12
Transportation	11
Consumer Assistance Services	11
Government Agency - DHHS	11
Aging/Elderly Services	10
Law Enforcement Services	10
Financial Assistance - Temporary Aid	10
Municipal Services	8
Domestic Violence Services	8
Dental Care	7
Public Health	6