2-1-1 Maine: Top 20 Call Categories
July 2013 - April 2014

Number of Requests

- Heating Assistance: 8197
- Utilities Assistance: 3993
- Health Care: 3196
- Mental Health Services: 3059
- Housing/Shelter: 2234
- Basic Needs - Food: 2056
- Tax Services: 1943
- Substance Abuse Services: 1661
- Health Insurance: 1402
- Legal Services: 1293
- Financial Assistance - Temporary Aid: 1207
- Consumer Assistance Services: 1195
- Government Agency - DHHS: 1170
- Financial Assistance - Rent: 1077
- Transportation: 1043
- Income Support - SSI/SSDI: 859
- Law Enforcement Services: 814
- Aging/Elderly Services: 773
- Dental Care: 514
- Family Support Services: 314