2-1-1 Maine: Top 20 Call Categories
July 2014 - April 2015

- Heating Assistance
- Utilities Assistance
- Health Care
- Mental Health Services
- Housing/Shelter
- Basic Needs - Food
- Substance Abuse Services
- Legal Services
- Tax Services
- Consumer Assistance Services
- Financial Assistance - Rent
- Health Insurance
- Government Agency - DHHS
- Transportation
- Law Enforcement Services
- Aging/Elderly Services
- Income Support - SSI/SSDI
- Financial Assistance - Temporary Aid
- Homeless Services
- Municipal Services

Number of Requests

0 1000 2000 3000 4000 5000 6000 7000

Call Categories
- Heating Assistance: 6135
- Utilities Assistance: 4251
- Health Care: 3683
- Mental Health Services: 3372
- Housing/Shelter: 2921
- Basic Needs - Food: 2210
- Substance Abuse Services: 1523
- Legal Services: 1487
- Tax Services: 1310
- Consumer Assistance Services: 1287
- Financial Assistance - Rent: 1214
- Health Insurance: 1175
- Government Agency - DHHS: 1120
- Transportation: 1018
- Law Enforcement Services: 911
- Aging/Elderly Services: 902
- Income Support - SSI/SSDI: 862
- Financial Assistance - Temporary Aid: 730
- Homeless Services: 718
- Municipal Services: 707