2-1-1 Maine: Top 20 Call Categories
July - December 2012

Number of Requests

- Heating Assistance: 3127
- Utilities Assistance: 2991
- Housing/Shelter: 2514
- Mental Health Services: 1972
- Basic Needs - Food: 1844
- Health Care: 1574
- Substance Abuse Services: 1347
- Legal Services: 1172
- Financial Assistance - Temporary Aid: 1029
- Government Agency - DHHS: 1001
- Financial Assistance - Rent: 951
- Law Enforcement Services: 951
- Transportation: 770
- Income Support - SSI/SSDI: 755
- Christmas Programs: 681
- Health Insurance: 666
- Dental Care: 571
- Mental Health Services: 559
- Domestic Violence Services: 554
- Education/Training: 550
- Municipal Services: 435
- Domestic Violence Services: 380

Call Categories:
- Top 20 Call Categories:
  1. Heating Assistance
  2. Utilities Assistance
  3. Housing/Shelter
  4. Mental Health Services
  5. Basic Needs - Food
  6. Health Care
  7. Substance Abuse Services
  8. Legal Services
  9. Financial Assistance - Temporary Aid
  10. Government Agency - DHHS
  11. Financial Assistance - Rent
  12. Law Enforcement Services
  13. Transportation
  14. Income Support - SSI/SSDI
  15. Christmas Programs
  16. Health Insurance
  17. Dental Care
  18. Municipal Services
  19. Domestic Violence Services
  20. Education/Training