2-1-1 Maine: Top 20 Call Categories
July 2013 - January 2014

- Heating Assistance: 6013 requests
- Utilities Assistance: 2834 requests
- Housing/Shelter: 2351 requests
- Health Care: 2342 requests
- Mental Health Services: 2129 requests
- Basic Needs - Food: 1462 requests
- Substance Abuse Services: 1234 requests
- Health Insurance: 1158 requests
- Legal Services: 1015 requests
- Financial Assistance - Temporary Aid: 937 requests
- Government Agency - DHHS: 861 requests
- Transportation: 860 requests
- Consumer Assistance Services: 649 requests
- Financial Assistance - Rent: 793 requests
- Income Support - SSI/SSDI: 771 requests
- Law Enforcement Services: 573 requests
- Christmas Programs: 561 requests
- Tax Services: 555 requests
- Municipal Services: 554 requests
- Family Support Services: 555 requests