2-1-1 Maine: Top 20 Call Categories
July 2011 - March 2012

- Call Categories:
  - Heating Assistance
  - Housing/Shelter
  - Mental Health Services
  - Utilities Assistance
  - Basic Needs - Food
  - Health Care
  - Substance Abuse Services
  - Legal Services
  - Tax Services
  - Financial Assistance - Temporary Aid
  - Financial Assistance - Rent
  - Government Agency - DHHS
  - Transportation
  - Income Support - SSI/SSDI
  - Health Insurance
  - Law Enforcement Services
  - Dental Care
  - Municipal Services
  - Domestic Violence Services
  - Christmas Programs

- Number of Requests:
  - Heating Assistance: 8453
  - Housing/Shelter: 3982
  - Mental Health Services: 3686
  - Utilities Assistance: 3628
  - Basic Needs - Food: 2933
  - Health Care: 2200
  - Substance Abuse Services: 1812
  - Legal Services: 1771
  - Tax Services: 1705
  - Financial Assistance - Temporary Aid: 1519
  - Financial Assistance - Rent: 1495
  - Government Agency - DHHS: 1334
  - Transportation: 1149
  - Income Support - SSI/SSDI: 1145
  - Health Insurance: 1054
  - Law Enforcement Services: 1038
  - Dental Care: 901
  - Municipal Services: 693
  - Domestic Violence Services: 662
  - Christmas Programs: 0

- Graphical representation showing the number of requests for each call category.