2-1-1 Maine: Top 20 Call Categories
July 2012 - May 2013

- Heating Assistance: 7084
- Utilities Assistance: 5537
- Housing/Shelter: 4400
- Mental Health Services: 3471
- Basic Needs: 3124
- Health Care: 2427
- Substance Abuse Services: 2192
- Legal Services: 1841
- Financial Assistance: 1783
- Tax Services: 1637
- Government Agency - DHHS: 1627
- Financial Assistance - Rent: 1430
- Income Support - SSI/SSDI: 1381
- Transportation: 1178
- Health Insurance: 1106
- Law Enforcement Services: 1087
- Dental Care: 1032
- Municipal Services: 913
- Advocacy: 688
- Domestic Violence Services: 683