2-1-1 Maine: Top 20 Call Categories
July 2011 - November 2011

Utilities Assistance: 2448
Housing/Shelter: 2416
Heating Assistance: 2412
Mental Health Services: 1991
Basic Needs - Food: 1703
Health Care: 1203
Substance Abuse Services: 1155
Legal Services: 1027
Financial Assistance - Rent: 905
Financial Assistance - Temporary Aid: 852
Government Agency - DHHS: 805
Transportation: 785
Income Support - SSI/SSDI: 645
Health Insurance: 642
Law Enforcement Services: 640
Dental Care: 577
Tropical Storm - "Irene": 557
Municipal Services: 496
Domestic Violence Services: 391
Referral to other 211/I&R Service: 372

Number of Requests