2-1-1 Maine: Top 20 Call Categories
July - October 2012

Call Categories

Utilities Assistance
Housing/Shelter
Mental Health Services
Heating Assistance
Basic Needs - Food
Health Care
Substance Abuse Services
Legal Services
Financial Assistance - Temporary Aid
Government Agency - DHHS
Financial Assistance - Rent
Transportation
Law Enforcement Services
Income Support - SSI/SSDI
Dental Care
Health Insurance
Municipal Services
Domestic Violence Services
Education/Training
Courts

Number of Requests

Utilities Assistance: 2159
Housing/Shelter: 1819
Mental Health Services: 1419
Heating Assistance: 1244
Basic Needs - Food: 1173
Health Care: 962
Substance Abuse Services: 815
Legal Services: 744
Financial Assistance - Temporary Aid: 641
Government Agency - DHHS: 636
Financial Assistance - Rent: 523
Transportation: 521
Law Enforcement Services: 478
Income Support - SSI/SSDI: 475
Dental Care: 404
Health Insurance: 377
Municipal Services: 359
Domestic Violence Services: 311
Education/Training: 278
Courts: 275