



2-1-1 Calls by County - Monthly (FY 2011-2012)

<u>County</u>	<u>July</u>	<u>August</u>	<u>September</u>	<u>October</u>	<u>November</u>	<u>December</u>	<u>January</u>	<u>February</u>	<u>March</u>	<u>April</u>	<u>May</u>	<u>June</u>	<u>Total</u>
Androscoggin County	517	711	627	706	724	658	832	627	621	567	595	561	7,746
Aroostook County	80	102	93	108	180	229	316	169	108	126	123	108	1,742
Cumberland County	1769	2138	1776	1823	1879	1708	2173	2025	1747	1572	1478	1408	21,496
Franklin County	62	89	126	90	95	113	166	116	95	78	76	92	1,198
Hancock County	82	117	114	120	137	149	164	174	107	121	104	106	1,495
Kennebec County	465	731	573	634	685	722	806	646	553	511	501	458	7,285
Knox County	67	134	103	132	102	110	154	92	115	108	93	96	1,306
Lincoln County	146	127	136	147	191	167	213	129	138	124	123	78	1,719
Oxford County	171	227	222	222	232	248	418	197	191	169	179	190	2,666
Penobscot County	438	536	515	553	662	706	1015	752	625	552	530	485	7,369
Piscataquis County	31	37	38	61	44	71	92	67	48	50	38	35	612
Sagadahoc County	162	206	185	193	227	236	301	187	164	143	156	101	2,261
Somerset County	146	237	220	254	343	367	442	275	217	184	186	154	3,025
Waldo County	90	139	119	109	100	134	193	143	106	93	89	87	1,402
Washington County	64	67	93	114	119	122	160	137	95	78	79	55	1,183
York County	523	714	636	660	628	574	834	685	551	471	512	485	7,273
Out of state	48	61	46	50	34	36	58	51	49	57	53	42	585
Unknown	248	321	272	250	239	253	273	207	198	186	211	193	2,851
Unlogged Calls	270	193	130	291	264	252	61	202	103	178	131	148	2,223
Total	5,379	6,887	6,024	6,517	6,885	6,855	8,671	6,881	5,831	5,368	5,257	4,882	75,437
2-1-1 Vermont	678	500	792	791	760	832	775	802	782	680	713	757	8,862
2-1-1 Rhode Island	42	77	58	58	40	41	44	36	45	36	52	46	575
GA Afterhours		13	7	17	23	29	63	23	14	7	4	4	204
Total	6,099	7,477	6,881	7,383	7,708	7,757	9,553	7,742	6,672	6,091	6,026	5,689	85,078
United Way of Mid Coast Maine	437	934	451	485	553	529	665	438	432	380	383	278	5,965

2-1-1 Maine FY 2012 Year to Date Call Volumes

