2-1-1 Maine: Top 20 Call Categories
July 2015 - March 2016

- Heating Assistance: 3329 requests
- Utilities Assistance: 2979 requests
- Health Care: 2938 requests
- Mental Health Services: 2697 requests
- Housing/Shelter: 2410 requests
- Basic Needs - Food: 2105 requests
- Substance Abuse Services: 1730 requests
- Legal Services: 1239 requests
- Consumer Assistance Services: 1101 requests
- Tax Services: 1066 requests
- Health Insurance: 864 requests
- Aging/Elderly Services: 808 requests
- Government Agency - DHHS: 806 requests
- Financial Assistance - Rent: 805 requests
- Transportation: 773 requests
- Law Enforcement Services: 715 requests
- Income Support - SSI/SSDI: 664 requests
- Dental Care: 612 requests
- Financial Assistance - Temporary Aid: 543 requests
- Municipal Services: 476 requests
- Other: 205 requests

Number of Requests