2-1-1 Maine: Top 20 Call Categories
July 2015 - June 2016

Number of Requests

- Utilities Assistance: 3999
- Health Care: 3886
- Heating Assistance: 3746
- Mental Health Services: 3579
- Housing/Shelter: 3067
- Basic Needs - Food: 2744
- Substance Abuse Services: 2324
- Legal Services: 1632
- Consumer Assistance Services: 1443
- Tax Services: 1225
- Health Insurance: 1071
- Financial Assistance - Rent: 1059
- Aging/Elderly Services: 1050
- Government Agency - DHHS: 1048
- Transportation: 1004
- Law Enforcement Services: 945
- Income Support - SSI/SSDI: 824
- Dental Care: 762
- Municipal Services: 702
- Financial Assistance - Temporary Aid: 583