2-1-1 Maine: Top 20 Call Categories
July 2016 - February 2017

- Heating Assistance: 2871 requests
- Health Care: 2021 requests
- Mental Health Services: 1955 requests
- Housing/Shelter: 1704 requests
- Utilities Assistance: 1698 requests
- Basic Needs - Food: 1484 requests
- Substance Abuse Services: 1210 requests
- Legal Services: 803 requests
- Consumer Assistance Services: 793 requests
- Financial Assistance - Rent: 704 requests
- Health Insurance: 584 requests
- Transportation: 578 requests
- Government Agency - DHHS: 569 requests
- Aging/Elderly Services: 563 requests
- Tax Services: 559 requests
- Law Enforcement Services: 520 requests
- Financial Assistance - Temporary Aid: 497 requests
- Income Support - SSI/SSDI: 418 requests
- Family Support Services: 417 requests
- Drought 2016: 384 requests

Number of Requests