



2-1-1 Maine: Top 20 Call Categories

All Counties

Reporting Period: March 2017

Total Number of Calls: 3260

Report Date: 04/13/2017

Heating Assistance	354
Tax Services	297
Mental Health Services	241
Health Care	222
Utilities Assistance	215
Housing/Shelter	207
Substance Abuse Services	165
Legal Services	137
Basic Needs - Food	127
Government Agency - DHHS	104
Consumer Assistance Services	103
Transportation	83
Financial Assistance - Temporary Aid	77
Financial Assistance - Rent	76
Health Insurance	67
Family Support Services	59
Advocacy	54
Income Support - SSI/SSDI	51
Law Enforcement Services	48
Homeless Services	47