211 Maine: Top 20 Call Categories based on Taxonomy
July 2018-November 2018

Number of Requests

Call Categories

- Heating Fuel Payment Assistance: 2110
- Food Pantries: 837
- Electric Service Payment Assistance: 704
- Rent Payment Assistance: 644
- Utility Assistance: 536
- Housing/Shelter: 526
- General Mental Health Information/Education: 511
- General Medical Care: 466
- Undesignated Temporary Financial Assistance: 420
- Community Shelters: 360
- Substance Use Disorder Services: 332
- General Legal Aid: 322
- Community Action Agencies: 315
- Specialized Information and Referral: 295
- Housing Search Assistance: 251
- Transportation: 201
- General Acute Care Hospitals: 171
- Case/Care Management: 171
- Area Agencies on Aging: 159
- General Clothing Provision: 157