

211 Maine: Top 20 Call Categories based

on Taxonomy

All Counties

Reporting Period: December 2018

Total Number of Calls: 2901

Report Date: 01/07/2019

Heating Fuel Payment Assistance	905
Electric Service Payment Assistance	213
Rent Payment Assistance	188
Community Shelters	117
Food Pantries	109
Christmas Programs	100
Undesignated Temporary Financial Assistance	73
Housing Search Assistance	68
Talklines/Warmlines	60
Homeless Motel Vouchers	58
Mental Health Hotlines	55
Community Action Agencies	53
General Counseling Services	51
Non-Emergency Medical Transportation	48
Case/Care Management	47
Medical Care Expense Assistance	44
Municipal Police	43
Food Stamps/SNAP Applications	43
General Acute Care Hospitals	43
Drug Detoxification	42