

211 Maine: Top 20 Call Categories based on Taxonomy **All Counties** 

Reporting Period: February 2019

Total Number of Calls: 2865

Heating Fuel Payment Assistance	1112
Electric Service Payment Assistance	331
AARP Tax Aide Programs	156
Food Pantries	153
Rent Payment Assistance	147
Community Shelters	133
Undesignated Temporary Financial Assistance	86
Case/Care Management	79
Homeless Motel Vouchers	71
Housing Search Assistance	67
Specialized Information and Referral	65
State Government Agencies/Departments	57
Medical Care Expense Assistance	52
Community Action Agencies	51
Talklines/Warmlines	48
Food Stamps/SNAP Applications	47
Outpatient Mental Health Facilities	43
Non-Emergency Medical Transportation	42
General Acute Care Hospitals	42
General Dentistry	41