

211 Maine: Top 20 Call Categories based

on Taxonomy

All Counties

Reporting Period: March 2019

Total Number of Calls: 2715

Report Date: 04/02/2019

Heating Fuel Payment Assistance	701
Electric Service Payment Assistance	340
Rent Payment Assistance	183
Food Pantries	125
Housing Search Assistance	90
AARP Tax Aide Programs	88
Community Shelters	82
Homeless Motel Vouchers	69
Food Stamps/SNAP Applications	65
Specialized Information and Referral	63
Legal Counseling	60
State Government Agencies/Departments	54
Undesignated Temporary Financial Assistance	53
Case/Care Management	53
Aging and Disability Resource Centers	50
Talklines/Warmlines	49
Mental Health Crisis Lines	49
Outpatient Mental Health Facilities	48
Medical Care Expense Assistance	47
General Acute Care Hospitals	44