211 Maine: Top 20 Call Categories based on Taxonomy
July 2018-January 2019

- Heating Fuel Payment Assistance: 4772
- Electric Service Payment Assistance: 1379
- Food Pantries: 1130
- Rent Payment Assistance: 1012
- Community Shelters: 632
- Undesignated Temporary Financial Assistance: 597
- Utility Assistance: 537
- Housing/Shelter: 530
- General Mental Health Information/Education: 515
- General Medical Care: 505
- Specialized Information and Referral: 405
- Community Action Agencies: 402
- Housing Search Assistance: 401
- General Legal Aid: 384
- Substance Use Disorder Services: 332
- Case/Care Management: 302
- Medical Care Expense Assistance: 266
- General Acute Care Hospitals: 265
- Christmas Programs: 255
- Talklines/Warmlines: 252

Number of Requests