



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2018 - May 31, 2019

Referral Category		Number of Requests
Heating Fuel Payment Assistance	7,132	
Electric Service Payment Assistance	3,701	
Rent Payment Assistance	1,640	
Food Pantries	1,386	
Community Shelters	1,189	
Housing Search Assistance	893	
Undesignated Temporary Financial Assistance	787	
Specialized Information and Referral	770	
Community Action Agencies	678	
Case/Care Management	601	
Homeless Motel Vouchers	487	
Food Stamps/SNAP Applications	483	
Medical Care Expense Assistance	476	
Talklines/Warmlines	471	
State Government Agencies/Departments	464	
General Acute Care Hospitals	453	
Legal Counseling	397	
Area Agencies on Aging	389	
General Counseling Services	380	
Directory Assistance	377	