



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : April 2020**

**Report Date: 05/05/2020**

**Total Number of Calls: 7899**

<b>COVID-19 Control</b>	<b>3992</b>
<b>Heating Fuel Payment Assistance</b>	<b>575</b>
<b>Governor Offices</b>	<b>315</b>
<b>Electric Service Payment Assistance</b>	<b>305</b>
<b>Rent Payment Assistance</b>	<b>281</b>
<b>Food Pantries</b>	<b>214</b>
<b>Undesignated Temporary Financial Assistance</b>	<b>168</b>
<b>Unemployment Insurance Benefits Assistance</b>	<b>160</b>
<b>Food Banks/Food Distribution Warehouses</b>	<b>150</b>
<b>State Government Agencies/Departments</b>	<b>147</b>
<b>Homeless Motel Vouchers</b>	<b>144</b>
<b>State Unemployment Insurance Applications</b>	<b>126</b>
<b>General Relief</b>	<b>125</b>
<b>Community Shelters</b>	<b>122</b>
<b>Business Assistance Services</b>	<b>120</b>
<b>Housing Search Assistance</b>	<b>113</b>
<b>General Federal Income Tax Information</b>	<b>112</b>
<b>Rent Payment Assistance * COVID-19</b>	<b>111</b>
<b>State Government Information Services</b>	<b>107</b>
<b>Talklines/Warmlines</b>	<b>82</b>