



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : January 2020

Total Number of Calls: 3804

Report Date: 02/04/2020

Heating Fuel Payment Assistance	1862
Electric Service Payment Assistance	544
Rent Payment Assistance	253
Community Shelters	197
Housing Search Assistance	184
Food Pantries	161
Case/Care Management	159
AARP Tax Aide Programs	158
Aging and Disability Resource Centers	116
General Counseling Services	113
Legal Counseling	108
Homeless Motel Vouchers	102
Specialized Information and Referral	97
Talklines/Warmlines	92
Inpatient Substance Use Disorder Treatment Facilities	88
General Relief	78
Residential Substance Use Disorder Treatment Facilities	75
Substance Use Disorder Counseling	75
Alcohol Detoxification	67
State Government Agencies/Departments	67