

Report Date: 11/08/2019

## 211 Maine: Top 20 Call Categories

## **All Counties**

Reporting Period: October 2019Total Number of Calls:2803

| Heating Fuel Payment Assistance             | 645 |
|---|-----|
| Electric Service Payment Assistance         | 590 |
| Rent Payment Assistance                     | 237 |
| Housing Search Assistance                   | 215 |
| Food Pantries                               | 204 |
| Community Shelters                          | 153 |
| Case/Care Management                        | 101 |
| Specialized Information and Referral        | 96  |
| General Dentistry                           | 80  |
| Undesignated Temporary Financial Assistance | 79  |
| Legal Counseling                            | 78  |
| General Counseling Services                 | 71  |
| General Relief                              | 66  |
| Homeless Motel Vouchers                     | 66  |
| Non-Emergency Medical Transportation        | 63  |
| Alcohol Detoxification                      | 60  |
| Aging and Disability Resource Centers       | 59  |
| Community Action Agencies                   | 57  |
| Outpatient Mental Health Facilities         | 57  |
| Area Agencies on Aging                      | 55  |
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