

Report Date: 10/02/2019

211 Maine: Top 20 Call Categories

All Counties

Reporting Period: September 2019

Total Number of Calls: 2674

Electric Service Payment Assistance	738
Heating Fuel Payment Assistance	383
Rent Payment Assistance	215
Food Pantries	181
Housing Search Assistance	179
Community Shelters	163
Case/Care Management	102
General Counseling Services	86
Specialized Information and Referral	85
Residential Substance Use Disorder Treatment Facilities	78
General Relief	77
Alcohol Detoxification	74
General Dentistry	71
Legal Counseling	68
Comprehensive Outpatient Substance Use Disorder Treatment	67
Mental Health Crisis Lines	66
Undesignated Temporary Financial Assistance	62
Homeless Motel Vouchers	61
Non-Emergency Medical Transportation	60
State Government Agencies/Departments	59