



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : July 2020**

**Report Date: 08/08/2020**

**Total Number of Calls: 8420**

<b>COVID-19 Control</b>	<b>5309</b>
<b>Electric Service Payment Assistance</b>	<b>350</b>
<b>Business Assistance Services</b>	<b>285</b>
<b>Housing Search Assistance</b>	<b>215</b>
<b>Rent Payment Assistance</b>	<b>209</b>
<b>Specialized Information and Referral</b>	<b>140</b>
<b>Governor Offices</b>	<b>117</b>
<b>Medical Information Services * COVID-19</b>	<b>114</b>
<b>Heating Fuel Payment Assistance</b>	<b>110</b>
<b>State Government Information Services</b>	<b>101</b>
<b>Homeless Motel Vouchers</b>	<b>99</b>
<b>Community Shelters</b>	<b>89</b>
<b>Food Pantries</b>	<b>86</b>
<b>Rent Payment Assistance * COVID-19</b>	<b>85</b>
<b>Case/Care Management</b>	<b>85</b>
<b>Mental Health Crisis Lines</b>	<b>84</b>
<b>State Police</b>	<b>82</b>
<b>Legal Counseling</b>	<b>73</b>
<b>General Relief</b>	<b>65</b>
<b>State Government Agencies/Departments</b>	<b>64</b>