



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - July 31, 2020

County Name	Number Of Requests	
COVID-19 Control	5,309	
Electric Service Payment Assistance	350	
Business Assistance Services	285	
Housing Search Assistance	215	
Rent Payment Assistance	209	
Specialized Information and Referral	140	
Governor Offices	117	
Medical Information Services * COVID-19	114	
Heating Fuel Payment Assistance	110	
State Government Information Services	101	
Homeless Motel Vouchers	99	
Community Shelters	89	
Food Pantries	86	
Case/Care Management	85	
Rent Payment Assistance * COVID-19	85	
Mental Health Crisis Lines	84	
State Police	82	
Legal Counseling	73	
General Relief	65	
Residential Substance Use Disorder Treatment Facilities	64	