



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : October 2020

Total Number of Calls: 5616

Report Date: 11/05/2020

COVID-19 Control	2525
Heating Fuel Payment Assistance	505
Electric Service Payment Assistance	357
Rent Payment Assistance	294
Housing Search Assistance	257
Medical Information Services * COVID-19	225
Food Pantries	164
Community Shelters	120
Specialized Information and Referral	114
Business Assistance Services	100
Homeless Motel Vouchers	96
Legal Counseling	89
Case/Care Management	85
Directory Assistance	79
Aging and Disability Resource Centers	78
General Relief	64
Mental Health Crisis Lines	60
Medication Assisted Maintenance Treatment for Substance Use Disorders	58
Talklines/Warmlines	55
Substance Use Disorder Counseling	49