



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - October 31, 2020

County Name	Number Of Requests	
COVID-19 Control	14,780	
Electric Service Payment Assistance	1,302	
Heating Fuel Payment Assistance	1,020	
Housing Search Assistance	973	
Rent Payment Assistance	808	
Medical Information Services * COVID-19	751	
Business Assistance Services	664	
Specialized Information and Referral	466	
Food Pantries	438	
Community Shelters	365	
Homeless Motel Vouchers	363	
Case/Care Management	330	
Rent Payment Assistance * COVID-19	327	
Mental Health Crisis Lines	306	
Legal Counseling	304	
General Relief	267	
Aging and Disability Resource Centers	260	
211 Systems	255	
Talklines/Warmlines	251	
State Government Information Services	245	