



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - December 31, 2020

County Name	Number Of Requests	
COVID-19 Control	22,578	
Electric Service Payment Assistance	2,470	
Heating Fuel Payment Assistance	2,215	
Medical Information Services * COVID-19	1,752	
Housing Search Assistance	1,342	
Rent Payment Assistance	1,328	
Business Assistance Services	1,066	
Rent Payment Assistance * COVID-19	785	
Food Pantries	728	
Specialized Information and Referral	636	
Homeless Motel Vouchers	589	
Community Shelters	548	
Case/Care Management	476	
General Relief	462	
Mental Health Crisis Lines	425	
Legal Counseling	400	
Talklines/Warmlines	388	
211 Systems	387	
COVID-19 Diagnostic Tests	386	
Aging and Disability Resource Centers	361	