



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : September 2021

Report Date: 10/01/2021

Total Number of Calls: 4953

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| COVID-19 Control | 1781 |
| Electric Service Payment Assistance | 613 |
| COVID-19 Diagnostic Tests | 590 |
| Housing Search Assistance | 320 |
| Heating Fuel Payment Assistance | 279 |
| COVID-19 Immunization Clinics | 236 |
| Rent Payment Assistance | 218 |
| Rent Payment Assistance * COVID-19 | 158 |
| Homeless Motel Vouchers | 145 |
| Community Shelters | 118 |
| Case/Care Management | 111 |
| General Counseling Services | 110 |
| Food Pantries | 109 |
| Medication Assisted Maintenance Treatment for Substance Use Disorders | 103 |
| General Relief | 94 |
| Specialized Information and Referral | 90 |
| Inpatient Substance Use Disorder Treatment Facilities | 82 |
| Undesignated Temporary Financial Assistance | 81 |
| Medical Information Services * COVID-19 | 77 |
| Talklines/Warmlines | 77 |