



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : January 2023

Report Date: 02/02/2023

Total Number of Calls: 5330

Heating Fuel Payment Assistance	2868
Electric Service Payment Assistance	1074
Rent Payment Assistance	473
Food Pantries	293
Housing Search Assistance	249
Directory Assistance	236
Specialized Information and Referral	182
At Risk/Homeless Housing Related Assistance Programs	161
Electric Service Payment Assistance * COVID-19	159
Talklines/Warmlines	159
Food Stamps/SNAP Applications	157
VITA Programs	148
COVID-19 Control	140
State Government Agencies/Departments	136
Aging and Disability Resource Centers	132
211 Systems	126
Disaster Relief Services * Utility Issues	107
Food Vouchers	103
General Relief	100
General Counseling Services	88