



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : February 2023

Report Date: 03/02/2023

Total Number of Calls: 5208

Heating Fuel Payment Assistance	2617
Electric Service Payment Assistance	1237
Food Pantries	305
Housing Search Assistance	288
VITA Programs	252
Rent Payment Assistance	240
Directory Assistance	237
Food Stamps/SNAP Applications	197
Disaster Relief Services * Utility Issues	196
At Risk/Homeless Housing Related Assistance Programs	192
State Government Agencies/Departments	175
Specialized Information and Referral	167
Electric Service Payment Assistance * COVID-19	151
Aging and Disability Resource Centers	136
COVID-19 Control	134
211 Systems	127
Talklines/Warmlines	112
General Counseling Services	109
AARP Tax Aide Programs	104
Food Vouchers	99