



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : April 2023**

**Report Date: 05/03/2023**

**Total Number of Calls: 4215**

<b>Electric Service Payment Assistance</b>	<b>3336</b>
<b>Heating Fuel Payment Assistance</b>	<b>592</b>
<b>Electric Service Payment Assistance * COVID-19</b>	<b>465</b>
<b>Food Pantries</b>	<b>267</b>
<b>Housing Search Assistance</b>	<b>258</b>
<b>Rent Payment Assistance</b>	<b>218</b>
<b>At Risk/Homeless Housing Related Assistance Programs</b>	<b>201</b>
<b>Specialized Information and Referral</b>	<b>152</b>
<b>Talklines/Warmlines</b>	<b>146</b>
<b>Directory Assistance</b>	<b>131</b>
<b>Aging and Disability Resource Centers</b>	<b>123</b>
<b>Therapy Referrals</b>	<b>120</b>
<b>Housing Search and Information</b>	<b>105</b>
<b>211 Systems</b>	<b>103</b>
<b>Mental Health Crisis Lines</b>	<b>101</b>
<b>State Government Agencies/Departments</b>	<b>101</b>
<b>VITA Programs</b>	<b>101</b>
<b>Drug Detoxification</b>	<b>87</b>
<b>Undesignated Temporary Financial Assistance</b>	<b>87</b>
<b>General Dentistry</b>	<b>81</b>