



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2022 - April 30, 2023

County Name	Number Of Requests	
Heating Fuel Payment Assistance	15,330	
Electric Service Payment Assistance	13,464	
Rent Payment Assistance	4,043	
Housing Search Assistance	2,945	
Disaster Relief Services * COVID-19	2,343	
Food Pantries	2,219	
COVID-19 Control	2,130	
Electric Service Payment Assistance * COVID-19	2,089	
Directory Assistance	1,729	
At Risk/Homeless Housing Related Assistance Programs	1,577	
Specialized Information and Referral	1,478	
Talklines/Warmlines	1,267	
Aging and Disability Resource Centers	1,260	
Food Stamps/SNAP Applications	1,106	
211 Systems	1,104	
General Relief	968	
VITA Programs	950	
Mental Health Crisis Lines	946	
Housing Search and Information	925	
Community Shelters	872	