



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2022 - June 30, 2023

County Name	Number Of Requests	
Electric Service Payment Assistance	20,185	
Heating Fuel Payment Assistance	16,825	
Rent Payment Assistance	4,510	
Housing Search Assistance	3,481	
Electric Service Payment Assistance * COVID-19	2,904	
Food Pantries	2,827	
Disaster Relief Services * COVID-19	2,343	
COVID-19 Control	2,211	
Directory Assistance	2,031	
At Risk/Homeless Housing Related Assistance Programs	1,990	
Specialized Information and Referral	1,652	
Talklines/Warmlines	1,599	
Aging and Disability Resource Centers	1,576	
211 Systems	1,362	
Food Stamps/SNAP Applications	1,218	
Housing Search and Information	1,200	
Mental Health Crisis Lines	1,147	
General Relief	1,112	
Community Shelters	1,064	
VITA Programs	962	