



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2022 - May 31, 2023

County Name	Number Of Requests	
Electric Service Payment Assistance	18,177	
Heating Fuel Payment Assistance	16,342	
Rent Payment Assistance	4,276	
Housing Search Assistance	3,174	
Electric Service Payment Assistance * COVID-19	2,671	
Food Pantries	2,576	
Disaster Relief Services * COVID-19	2,343	
COVID-19 Control	2,176	
Directory Assistance	1,894	
At Risk/Homeless Housing Related Assistance Programs	1,765	
Specialized Information and Referral	1,575	
Talklines/Warmlines	1,458	
Aging and Disability Resource Centers	1,388	
211 Systems	1,212	
Food Stamps/SNAP Applications	1,158	
Mental Health Crisis Lines	1,069	
Housing Search and Information	1,042	
General Relief	1,025	
Community Shelters	961	
VITA Programs	957	