



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2023 - August 31, 2023

County Name	Number Of Requests	
Electric Service Payment Assistance	3,675	
Food Pantries	729	
Housing Search Assistance	550	
Heating Fuel Payment Assistance	497	
At Risk/Homeless Housing Related Assistance Programs	495	
Rent Payment Assistance	480	
Electric Service Payment Assistance * COVID-19	380	
211 Systems	368	
Talklines/Warmlines	319	
Aging and Disability Resource Centers	311	
Directory Assistance	286	
State Government Agencies/Departments	264	
Housing Search and Information	263	
Community Shelters	263	
Area Agencies on Aging	195	
General Counseling Services	190	
Undesignated Temporary Financial Assistance	178	
General Relief	177	
Therapy Referrals	161	
Specialized Information and Referral	158	