

## 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2023 - July 31, 2023

| County Name   |       | Number Of Requests |
|---|-------|--------------------|
| Electric Service Payment Assistance                     | 1,728 |                    |
| Food Pantries   | 354   |                    |
| At Risk/Homeless Housing Related Assistance<br>Programs | 244   |                    |
| Housing Search Assistance                               | 242   |                    |
| Heating Fuel Payment Assistance                         | 236   |                    |
| Rent Payment Assistance                                 | 232   |                    |
| 211 Systems   | 190   |                    |
| Electric Service Payment Assistance * COVID-19          | 183   |                    |
| Aging and Disability Resource Centers                   | 151   |                    |
| Directory Assistance                                    | 143   |                    |
| Talklines/Warmlines                                     | 141   |                    |
| State Government Agencies/Departments                   | 137   |                    |
| Community Shelters                                      | 132   |                    |
| General Relief  | 111   |                    |
| Housing Search and Information                          | 109   |                    |
| General Counseling Services                             | 104   |                    |
| Therapy Referrals                                       | 96    |                    |
| Undesignated Temporary Financial Assistance             | 85    |                    |
| General Dentistry                                       | 79    |                    |
| Drug Detoxification                                     | 79    |                    |