

## 211 Maine: Top 20 Call Categories based on Taxonomy

## July 1, 2023 - September 30, 2023

County Name	Number Of Requests	
Electric Service Payment Assistance	5,537	
Food Pantries	1,058	
Heating Fuel Payment Assistance	948	
Housing Search Assistance	793	
At Risk/Homeless Housing Related Assistance Programs	719	
Rent Payment Assistance	695	
Electric Service Payment Assistance * COVID-19	584	
Talklines/Warmlines	553	
211 Systems	453	
Aging and Disability Resource Centers	439	
Directory Assistance	432	
State Government Agencies/Departments	405	
Community Shelters	355	
Housing Search and Information	353	
Area Agencies on Aging	302	
Undesignated Temporary Financial Assistance	265	
Specialized Information and Referral	243	
Therapy Referrals	240	
Home Rehabilitation Grants	232	
Detoxification	226	