



# 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2023 - October 31, 2023

County Name	Number Of Requests	
Electric Service Payment Assistance	7,210	
Heating Fuel Payment Assistance	1,685	
Food Pantries	1,386	
At Risk/Homeless Housing Related Assistance Programs	1,054	
Housing Search Assistance	1,024	
Rent Payment Assistance	890	
Electric Service Payment Assistance * COVID-19	773	
Talklines/Warmlines	724	
Directory Assistance	585	
211 Systems	569	
Aging and Disability Resource Centers	567	
State Government Agencies/Departments	522	
Community Shelters	514	
Housing Search and Information	451	
Area Agencies on Aging	387	
Undesignated Temporary Financial Assistance	334	
Therapy Referrals	329	
Specialized Information and Referral	328	
Home Rehabilitation Grants	326	
Detoxification	311	