



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : March 2024

Report Date: 04/02/2024

Total Number of Calls: 3741

<u>Need</u>	<u>Number of Calls Per Need</u>
Heating Fuel Payment Assistance	517
Electric Service Payment Assistance	443
At Risk/Homeless Housing Related Assistance Programs	197
Aging and Disability Resource Centers	164
Directory Assistance	154
Rent Payment Assistance	152
VITA Programs	137
Housing Search Assistance	120
State Government Agencies/Departments	108
Talklines/Warmlines	92
211 Systems	86
Food Pantries	84
AARP Tax Aide Programs	72
Housing Search and Information	68
Undesignated Temporary Financial Assistance	67
Transportation Expense Assistance	60
Mental Health Crisis Lines	59
Home Rehabilitation Grants	47
Therapy Referrals	47
Local Electric Utility Companies	46